



all about smiles
FAMILY DENTISTRY

Dear All of Our Valued Patients at All About Smiles,

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority at All About Smiles and you may have seen this during your visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable. We want to tell you about the infection control procedures we follow in our practice to keep patients and staff safe.

Our office follows infection control recommendations made by the Saskatchewan Health Association (SHA), Chief Medical Health Officer (CMHO), College of Dental Surgeons of Saskatchewan (CDSS), and the Canadian Dental Association (CDA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued. We do this to make sure that our infection control procedures are current and adhere to each agencies' recommendations.

You may see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. For example:

- Our office will communicate with you beforehand to ask some screening questions. You'll be asked those same questions again when you arrive at our office.
- Your temperature will be taken upon entry.
- We have hand sanitizer that we will ask you to use when you enter the office.
- You will see that our waiting room is currently closed, patients will be asked to wait outside or in their vehicles until notified to enter.
- You will see that some of our open dental operatories have been temporarily enclosed to form isolation pods as per recommendations.
- You will see that dental staff will be wearing increased personal protective equipment (PPE). The PPE will vary depending on the procedure.
- Appointments will be managed to allow for social distancing between patients. That might mean that you're offered fewer options for scheduling your appointment.
- We will do our best to allow greater time between patients to reduce waiting times for you, as well as to reduce the number of patients in the reception area at any one time.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we are implementing to keep you and every patient safe at All About Smiles. Beginning the week of May 4th, to make an appointment, please call our office at (306) 522-2934. Thank you for being our patient. We value and trust your loyalty and look forward to welcoming back our patients, neighbors and friends.

Sincerely,

Dr. Michael L. Brough DMD, Dental P.C. Inc. ■ Dr. Raedon D. Back DMD, Dental P.C. Inc. ■ Dr. Ben Wilson DMD, Dental Prof. Corp.
Dr. Manasa Chandramohan DMD ■ Dr. Geneva Murphy DMD